



Policy on Accessibility Standards for Customer Service

OVERVIEW

> μœ v š] v hv]À œ•]š Ç }(^μ μœ Ç[• ~^hv]À œ•]š Ç _• %œ μ œ %œ }•

PURPOSE

SCOPE

dZ]• W}o] Ç }v ••]]o]šÇ ^š v Œ • (}Œ μ•š}u Œ ^ ŒÀ] ~^V

DEFINITIONS

^]•]o]šÇ_X dZ K μ• • šZ } (]v]š]}v }(]•]o]šÇ ÁZ] Z

2. Assistive Devices

8. Notice of Availability of Documents

NOTICE OF COLLECTION OF PERSONAL INFORMATION UNDER THIS POLICY

Laurentian University of Sudbury Act, 1960

RELATED POLICIES, PROCEDURE, LEGISLATION AND OTHER DOCUMENTS

Accessibility for Ontarians with Disabilities Act, 2005 K _ •

Ontario Human Rights Code, 1990